



DATA SHEET

Polycom® VVX® Expansion Module

Turn your Polycom VVX business media phone into a high-performance attendant console

The Polycom® VVX® Expansion Module is a cost-effective solution for telephone attendants, receptionists, administrative assistants, secretaries, and other “power users” who manage multiple simultaneous telephone calls on a daily basis.

The Polycom VVX Expansion Module extends the functionality of the Polycom VVX business media phones with multifunctional line keys that can be set up as line registrations, call appearances, speed-dials, direct station select or busy lamp field keys. The VVX Expansion Module seamlessly matches the elegant look and feel of the VVX business media phones.

When fully equipped, the VVX business media phone functions as a high-performance attendant console supporting up to three VVX Expansion Modules. Telephone attendants can reduce the number of lost customer calls, shorten transaction times, and increase the accuracy of call routing by promptly accepting, accurately screening, efficiently dispatching and effortlessly monitoring calls.

The VVX Expansion Module is a true “plug-and-play” device that requires no set-up as power and signaling are provided by the host VVX business media phone.

The VVX Expansion Module provides an easy transition from traditional PBX features and functionality into the world of Voice over IP for small-to-medium businesses with its intuitive user interface and pleasing call visualization experience similar to that on the VVX business media phone.

Like all Polycom VoIP products, the VVX Expansion Module is standards-based and fully interoperable with Polycom Partners’ IP telephony server solutions. With the greatest breadth and depth of integrated video, voice, and Web solutions, only Polycom delivers the ultimate communications experience.



- **Increased productivity**—The VVX Expansion Module provides advanced call handling capabilities with a simple visual experience that simplifies monitoring of large number of contacts and/or management of a high volume of concurrent calls
- **Ease of use**—User-friendly call visualization provide an intuitive user interface
- **Extended compatibility**—Supports all VVX business media phones*
- **Ease of installation and setup**—Virtually no installation or setup is required, as signaling and powering are provided by the host phone
- **Leverage previous IT infrastructure investment**—Get the most out of your Polycom VVX business media phones by turning them into fully functional and cost-effective attendant consoles

*Except VVX 1500

About Polycom

Polycom is the global leader in open standards-based unified communications and collaboration (UC&C) solutions for voice and video collaboration, trusted by more than 415,000 customers around the world. Polycom solutions are powered by the Polycom® RealPresence® Platform, comprehensive software infrastructure and rich APIs that interoperate with the broadest set of communication, business, mobile and cloud applications and devices to deliver secure face-to-face video collaboration in any environment.

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